



Contract Terms and Agreements for Cache Telecom Services

This service contract between Cache Telecom located at 106 E 1120 N, Suite B, Logan, Utah 84341, and the customer (as provided in customer information) will provide for a minimum 1 year, month to month service contract between Cache Telecom and the "customer". Payment is required every month in advance of services provided. There will be a five business day grace period at which time service will be turned off temporarily, until such time payment is made. If payment is not received within 30 days, this agreement will be considered terminated*. This agreement provides for the "customer" to connect to the Cache Telecom Small Business Telephone Service. The "customer" will be responsible for installation costs associated with the installation of equipment necessary to connect to the Internet.

Monthly Service Fees

Small Business Unlimited Telephone Service: _____ devices at \$_____ per device.

This service will consist of unlimited calling to local and long distance numbers within the United States of America, and Canada. Please refer to our terms and conditions regarding services on our website.

Hosted Microsoft Exchange Service: _____ user(s) at \$_____ per device.

This service will consist of 1 hosted Microsoft Exchange email account per user. One free distribution group per company is included.

Equipment Agreement

Unlimited 1 year minimum service plan:

Cache Telecom will provide a "device" (telephone) for each line signed up. This telephone will be provided in a condition of either new or used, and will be managed and maintained by Cache Telecom. In the event that a device fails due to normal use, Cache Telecom will replace the device at no charge. In the event that the phone is destroyed, lost or stolen, the customer will be responsible to purchase a new device from Cache Telecom at the current retail market value.

Customer Information:

Company Name:	
Authorized Representative:	

Location Address	
Location City, State, Zip	
Location Phone Number	
E-911 Location Information	Same as location

Billing info same as location	
Billing Address	
Billing City, State, Zip	
Billing Phone Number:	
Billing Email Address:	



Total Number Of Telephone Devices	
Total Telephone Costs	
Total Number Of Email Accounts	
Total Email Costs	
Software Licensing Costs	
Total Monthly Costs (less taxes)	

Main Number To port	
Secondary number To port	
Fax Number To Port	

Customer Authorized Printed Name	
Customer Signature	
Date	

*Termination policy: If the customer elects to terminate services, it must be done in writing, within five business days after the end of the monthly agreement. If the customer elects to terminate this agreement early, there will be no pro-rated service. If the customer wishes to be re-connected, a new installation will be performed at the same cost as the original. If the customer does not wish to re-connect, the customer must return any devices provided by Cache Telecom at their expense.

All equipment installed and managed by Cache Telecom, will be considered property of Cache Telecom. Customer will be charged retail rates for any equipment installed by Cache Telecom, which has been destroyed, damaged or otherwise rendered unusable by customer negligence or abuse.

The Cache Telecom Telephone Service is provided on an as is and as available basis. Cache Telecom does not warrant that the Cache Telecom Telephone Service will be uninterrupted, error-free or free of viruses, or other harmful components. Cache Telecom makes no express warranties and waives all implied warranties including, but not limited to, warranties of title, non-infringement, merchantability and fitness for a particular purpose regarding the Cache Telecom Telephone Service. No advice or information given by Cache Telecom or its representatives shall create a warranty. Cache Telecom, its employees, and Cache Telecom suppliers are not liable for any costs or damages arising directly or indirectly from your use of the Cache Telecom Telephone Service including any indirect, incidental, exemplary, multiple, special, punitive, or consequential damages. In any event, Cache Telecom's cumulative liability to any single user of the Cache Telecom services for any and all claims relating to the use of the Cache Telecom Telephone Service shall not exceed the total amount of service fees paid during the affected period.